



Travel Medik

Travel Medik is a medical assistance service that connects you with a Czech doctor during your travels abroad. Through a phone or video call available 24 hours a day, 7 days a week, during the whole year, you can receive professional advice, a medical report in Czech (if required, also in English), and possibly the cross-border medical prescription within the EU. The service is fast, efficient, and accessible from anywhere - you only need internet connection or mobile signal.

Real-life Situation FAMILY ON A VACATION IN SOUTHERN FRANCE

During the day, their 8-year-old child suddenly started having trouble breathing and chest pain. The parents immediately contacted TravelMedik and got in touch with a Czech doctor. The doctor guided them step by step on how to stabilize the child and what to do next. They promptly received a medical report in English, which they could present at the local hospital - and with that made the process of examination and determination of the diagnosis faster.





Professional Care Tailored for You

Our team consists of specialists and doctos who are fast, sensitive and professional.

Thanks to the combination of modern technology and human approach we are able to evaluate the situation and ensure required medical care.



Online Form

Quick and efficient assessment of health issues thanks to a form created by doctors.

You only need to fill it out - this immediately provides our team with necessary information for fast and addressed help.



24/7 Availability

The service is available 24 hours a day, 7 days a week.

It is destined for clients of our partners - banks, insurance companies and travel agencies - so that you have the assurance of immediate and professional care anytime from anywhere.

How does Travel Medik work?

Travel Medik may already be included in your purchased travel services or insurance from one of our partners, or you can easily purchase our travel assistance service as an add-on to your planned trip or plane ticket.



1. Login and Verification

In case of health problems you can easily log in to the website introduced by your provider (such as travel agency or insurance company). After fast verification you are going to be redirected to the online form in which you fill out the necessary information to ensure medical help.

3. Consultation with a Doctor

After completing the form you receive an SMS with short instructions - for example a reminder that you should be connected to internet or mobile signal. Within 30 minutes a doctor will get in touch with you. You can consult your health problems and they will advise you on the next steps.

2. Form Completion

Using a smart online form, you fill out your symptoms and other important medical information. Based on your answers, the system evaluates the situation and assigns you the most suitable doctor for the upcoming consultation.

4. Medical Report and Recommendations

After the consultation the doctor prepares a report in Czech, if required also in English. The report consists of estimated or possible diagnosis, recommendation for aplicable local medications and their dosage or an instruction to go to the hospital immediately if your medical state requires it.

What does the service include?

The service includes a consultation regarding. The service is provided by experienced doctors your medical state through an online form, and nurses from fields such as pediatry and which quickly gathers the symptoms and helps assign your a doctor of appropriate expertise. The doctor will provide explanations for your symptoms, laboratory results and you will get a recommendation for appropriate local medications and their dosage. The outputs emergency care. It does not cover events that include a medical report in Czech and English occured before traveling abroad. if required.

general medicine.

Please note that Travel Medik is a service for consulting your health condition and does not replace insurance-covered medical care, the determination of a treatment plan, nor



+420 **222 524 498** info@click2claim.eu

Service Provider: Click2Claim s. r. o., Jičínská 1748/5, 130 00 Prague 3, Company ID: 28791215, VAT ID: CZ28791215, registered at the Municipal Court in Prague, Section C, File 218874.